



Whistleblowing Policy

1. ABOUT THIS POLICY

- 1.1** We are committed to conducting our business with honesty openness and accountability, and we expect all staff to maintain high standards in accordance with our Code of Ethics. However, all organisations face the risk of things going wrong from time to time, or of unknowingly harbouring illegal or unethical conduct. A culture of openness and accountability is essential in order to prevent such situations occurring and to address them when they do occur.
- 1.2** The aims of this policy are:
- (a) To encourage everyone who have a work-related activity with James Fisher & Sons PLC (“Organisation”) and its subsidiaries inside or outside the United Kingdom or has business relationships with the Organisation and its subsidiaries to report suspected wrongdoing as soon as possible, in the knowledge that their concerns will be taken seriously and investigated as appropriate, and that their confidentiality will be respected.
 - (b) To provide everyone with guidance as to how to raise those concerns.
 - (c) To reassure everyone that they should be able to raise genuine concerns without fear of reprisals, even if they turn out to be mistaken.
- 1.3** This policy covers all employees, officers, consultants, contractors, casual workers agency workers, independent auditing companies, partners, customers, suppliers, institutions and public entities, volunteers and interns, independent auditing companies, partners, customers, suppliers, non-executive directors, alumni and relatives with a work connection to the organisation.
- 1.4** This policy does not form part of any employee’s contract of employment, and we reserve the right to amend it at any time.

2.0 PERSONNEL RESPONSIBLE FOR THE POLICY

- 2.1** The Board of Directors has overall responsibility for this policy, its application to individual concerns raised under this policy, and for reviewing and approving the effectiveness of actions proposed in response to concerns raised under this policy.
- 2.2** The Designated Officers have day-to-day operational responsibility for this policy and shall notify and consult with the Chairman of the Board of Directors of James Fisher and Sons plc (the “Chairman”) on all whistleblowing matters.
- 2.3** The Designated Officers, in conjunction with the Board of Directors, should review this policy from a legal

and operational perspective at least once a year.

- 2.4** All staff are responsible for the success of this policy and should ensure that they use it to disclose any suspected danger or wrongdoing. Staff are invited to comment on this policy and suggest ways in which it might be improved. Comments, suggestions, and queries should be addressed to one of the Designated Officers.

3. WHAT IS WHISTLEBLOWING?

- 3.1** **Whistleblowing** is the disclosure of information which relates to suspected wrongdoing or dangers at work. This may include:

- (a) criminal activity;
- (b) failure to comply with any legal obligation including any breach of certain applicable EU Laws such as those relating to the environment, product safety, transport safety and public procurement;
- (c) miscarriages of justice;
- (d) danger to health and safety;
- (e) damage to the environment;
- (f) bribery under our Anti-corruption and Bribery Policy;
- (g) facilitating tax evasion;
- (h) financial fraud or mismanagement;
- (i) breach of our internal policies and procedures including our Code of Ethics;
- (j) the deliberate concealment of any of the above matters.

- 3.2** A **whistleblower** is a person who raises a genuine concern relating to any of the above. If you have any genuine concerns related to suspected wrongdoing or danger affecting any of our activities (a **whistleblowing concern**) you should report it under this policy

- 3.3** This policy should not be used for complaints relating to your own personal circumstances, such as the way you have been treated at work. In those cases, you should refer to the Grievance Policy.

- 3.4** If you are uncertain whether something is within the scope of this policy you should seek advice from one of the Designated Officers, whose contact details are at the end of this policy.

4. RAISING A WHISTLEBLOWING CONCERN

- 4.1** We hope that in many cases you will be able to raise any concerns with your line manager. You may tell them in person or put the matter in writing if you prefer. They may be able to agree a way of resolving your concern quickly and effectively. In some cases, they may refer the matter to the Designated Officers.

- 4.2** However, where the matter is more serious, or you feel that your line manager has not addressed your concern, or you prefer not to raise it with them for any reason, you should contact one of the following:

- (a) The Designated Officers, being:
 - (i) the Group Financial Officer; and
 - (ii) The Group General Counsel & Company Secretary; or
- (b) The Chairman of the Company.

Contact details are set out at the end of this policy.

4.3 Concerns can also be raised through our web intake site and telephone reporting line which are both managed and provided by external third party Navex Global, Ethics Point. The Navex Global platform will enable everyone to speak up and report misconduct anonymously and confidentiality. The link to access the third-party platform is the following jamesfisherandsons.ethicspoint.com. To make a report by telephone, click on the link above. Once you have selected the country in which the violation took place, the appropriate International Toll-Free Service number for the selected country will be available.

4.4 We will arrange a meeting with you as soon as possible to discuss your concern. You may bring a colleague or union representative to any meetings under this policy. Your companion must respect the confidentiality of your disclosure and any subsequent investigation.

4.5 We will take down a written summary of your concern and provide you with a copy after the meeting. We will also aim to give you an indication of how we propose to deal with the matter.

5. CONFIDENTIALITY

5.1 We hope that staff will feel able to voice whistleblowing concerns openly under this policy. However, if you want to raise your concern confidentially, we will make every effort to keep your identity secret. If it is necessary for anyone investigating your concern to know your identity, we will discuss this with you.

5.2 We do not encourage staff to make disclosures anonymously. Proper investigation may be more difficult or impossible if we cannot obtain further information from you. It is also more difficult to establish whether any allegations are credible. Whistleblowers who are concerned about possible reprisals if their identity is revealed should come forward to one of the Designated Officers or the Chairman, and appropriate measures can then be taken to preserve confidentiality. If you are in any doubt, you can seek advice from Protect, the independent whistleblowing charity, who offer a confidential helpline. Their contact details are at the end of this policy.

6. INVESTIGATION AND OUTCOME

6.1 Once you have raised a concern, we will respond and follow up on reports within three months. An initial assessment to determine the scope of any investigation will be carried out. We will inform you of the outcome of our assessment. You may be required to attend additional meetings in order to provide further information.

6.2 In some cases, we may appoint an investigator or team of investigators including staff with relevant experience of investigations or specialist knowledge of the subject matter. The investigator(s) may make recommendations for change to enable us to minimise the risk of future wrongdoing.

6.3 We will aim to keep you informed of the progress of the investigation and its likely timescale. However, sometimes the need for confidentiality may prevent us giving you specific details of the investigation or any disciplinary action taken as a result. You should treat any information about the investigation as confidential.

6.4 If we conclude that a whistleblower has made false allegations maliciously, the whistleblower will be subject to disciplinary action.

7. IF YOU ARE NOT SATISFIED

7.1 While we cannot always guarantee the outcome you are seeking, we will try to deal with your concern fairly and in an appropriate way. By using this policy, you can help us to achieve this.

7.2 If you are not happy with the way in which your concern has been handled, you can raise it with one of the other key contacts in *Paragraph 4.2*. Alternatively, you may contact our external auditors. Contact details are set out at the end of this policy.

8. EXTERNAL DISCLOSURES

8.1 The aim of this policy is to provide an internal mechanism for reporting, investigating and remedying any wrongdoing in the workplace. In most cases you should not find it necessary to alert anyone externally.

8.2 The law recognises that in some circumstances it may be appropriate for you to report your concerns to an external body such as a regulator. It will very rarely if ever be appropriate to alert the media. We strongly encourage you to seek advice before reporting a concern to anyone external. The independent whistleblowing charity, Protect, operates a confidential helpline. They also have a list of prescribed regulators for reporting certain types of concern. Their contact details are at the end of this policy.

8.3 Whistleblowing concerns usually relate to the conduct of our staff, but they may sometimes relate to the actions of a third party, such as a customer, supplier, or service provider. In some circumstances the law will protect you if you raise the matter with the third party directly. However, we encourage you to report such concerns internally first. You should contact your line manager or one of the other individuals set out in *Paragraph 4.2* for guidance.

9. PROTECTION AND SUPPORT FOR WHISTLEBLOWERS

9.1 It is understandable that whistleblowers are sometimes worried about possible repercussions. We aim to encourage openness and will support staff who raise genuine concerns under this policy, even if they turn out to be mistaken.

9.2 Whistleblowers must not suffer any detrimental treatment as a result of raising a concern. Detrimental treatment includes dismissal, disciplinary action, threats, or other unfavourable treatment connected with raising a concern. If you believe that you have suffered any such treatment, you should inform the Designated Officers immediately. If the matter is not remedied, you should raise it formally using our

Grievance Policy.

- 9.3** You must not threaten or retaliate against whistleblowers in any way. If you are involved in such conduct, you may be subject to disciplinary action.

10. CONTACTS

Designated Officer 1	Duncan Kennedy Group Financial Officer Tel.: + 44 (0)1229 615505 d.kennedy@james-fisher.co.uk
Designated Officer 2	Jim Marsh Group General Counsel & Company Secretary Tel.: +44 (0)1229 615559 j.marsh@james-fisher.co.uk
Chairman of the Board of Directors of James Fisher and Sons Plc	Angus Cockburn Chairman of the Board Tel.: +44 (0)20 76149500 a.cockburn@james-fisher.co.uk
External Auditors of the Company	KPMG LLP Whistleblowing Hotline Tel.: +44 (0)808 101 5341 Web: www.clearviewconnects.com
Protect <i>(Independent whistleblowing charity)</i>	Helpline: 0203 117 2520 E-mail: whistle@pcaw.co.uk Website: www.pcaw.co.uk
ACAS Whistleblowing Advice	Advice line: +44 0300 123 1100
Navex Global, Ethics Point	Website: jamesfisherandsons.ethicspoint.com